Operation Contracts:

Name: addItem(itemID, quantity)

Cross-references: UC Add Item to Cart

Precondition: The customer has an item that they want to add to cart.

Postcondition: An item or items (depending on quantity) is added to cart.

Name: removeItem(itemID, quantity)

Cross-references: UC Remove Item from Cart

Precondition: The customer has an item that they want to remove from their cart.

Postcondition: The item is removed from the cart.

Name: navigate(page)

Cross-references: UC Search for an Item

Precondition: The customer is on a page, and the customer wants to visit another page.

Postcondition: The customer is now at another page, the page chosen by the customer.

Name: callHelp(message)

Cross-references: UC Search for an Item

Precondition: The customer needs help on their order.

Postcondition: An employee is notified that a customer needs help.